



Title of Job: Director Product Quality

LOCATION: South Florida

Posted: Sept 08

SUMMARY: Directs and manages quality assurance program and ensures quality problems are identified and resolved for the system. Evaluates systems, analyzes data, evaluates products and technology and establishes quality control procedure. Oversees product inspections and audits. Investigates product quality problems and recommends changes or improvements.

RESPONSIBILITIES:

- Identifies areas through QualityNet which can be used to drive product quality improvement through out supply chain.
- Takes accountability of the quality problems in supply chain system. Interfaces with Buyers and RDM's as a resource or as part of team to drive improvement and / or correct issues.
- Drives internal support costs down through utilization of various sources.
- Develops plan and starts implementation to expand Quality department to include Services and Equipment.
- Continuously and positively communicates with key partners (Corporate R&D, internal departments, Suppliers, councils).
- Conducts Supplier Quality Councils focused on driving continuous improvement of products.
- Supports QualityNet worldwide expansion by creating, documenting and sharing common processes.
- Assumes lead OFSQE role including:
 - Works with others in the organization to identify and facilitate presentation of new, applicable trends and their impact on quality enhancement and food safety
 - Develops agendas and assures value added meetings involving auditors, corporate, industry experts
- Participates in creation of improved Supplier Rating Systems to drive continuous improvement and facilitate year-end awards.
- Leads IPC team on product recall process
 - Assures all company employees are aware of process and responsibilities
 - Participates with corporate on continuous improvement of recall program

- Facilitates common process worldwide and aids Unaterra in developing same process
- Conducts mock recalls to test awareness and process among IPC and supplier community.
- Monitors and reports regularly QualityNet savings and quality accomplishments.
- Assists with all other duties as assigned to meet business needs.

QUALIFICATIONS:

- Ability to effectively communicate with multi-level personnel as well as vendors and their representatives.
- Ability to use statistical techniques for measuring and improving the quality of processes and including Statistical Process Control (SPC).
- Demonstrated ability to influence others and affect change.
- Ability to think strategically and plan over a 12-24 month time span.
- Ability to analyze problems analysis and identify resolution at both a strategic and functional level.
- Strong customer orientation.
- Excellent interpersonal and communication skills.
- Ability to organize and manage multiple priorities and with multiple disciplines
- Should be self-motivated, goal orientated, quality driven, and capable of working independently with little supervision

EDUCATION & EXPERIENCE:

- BS in Engineering, Science or Mathematics; Industrial Engineering, Food Science, Statistics or related field preferred
- Minimum 10 years work experience involving process improvement, quality management, and/or data analysis

SALARY: commensurate w/ exp

Consultant: Bob Gershberg

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Dick Wray shall provide equal employment opportunity to all qualified candidates, and will refer candidates without regard to race, color, religion, national origin, sex, age, disability, veteran candidates without regard to race, color, religion, national origin, sex, age, disability, veteran status or any other legally protected basis. Dick Wray shall comply with all applicable laws, rules and regulations in the performance of duties pursuant to this Agreement, including but not limited to, Title VII of the Civil Rights Act, the Age Discrimination in Employment Act, the Americans with Disabilities Act, and state and local anti-discrimination laws to the extent applicable.